

# FORD HELPING POLICE DEPARTMENTS REPAIR MODIFICATION ISSUES IN POLICE INTERCEPTOR UTILITY VEHICLES



Police Interceptor Utility with factory-installed lights above license plate.



Factory-installed lights removed, with holes left uncapped. New holes added to accommodate after-market wiring.



Police Interceptor Utility with after-market lights installed.



Close up of after-market light and wiring.

- Ford engineering investigation teams have deployed to help police agencies nationwide troubleshoot carbon monoxide exhaust leakage issues in Police Interceptor Utilities with modifications.
- When holes or spaces are in the rear of a police utility vehicle – such as around the tail light or rear lift gate – exhaust containing carbon monoxide can get into the cabin.
- Ford is fixing poorly sealed holes on police utilities made during police equipment modifications that can allow exhaust to enter the vehicle.
- Drivers of non-police Explorers that have not been modified do not need to be concerned about reports of carbon monoxide in Police Interceptor Utilities.
- Ford is continuing to work with NHTSA and police agencies on this matter, and we will continue to provide updates as we get more information.

## AS PART OF INSPECTING AND FIXING:

### FORD WILL

check and seal off the rear of the vehicle where exhaust can enter from open holes or unsealed spaces

### FORD WILL

update the air conditioning software so it brings in more fresh air during typical police driving duty

### FORD WILL

check engine computer software codes that could indicate a damaged exhaust manifold

If a customer believes their vehicle may be experiencing an issue, they should bring it to a Ford dealer, who is equipped to assess the situation and address the issue. Customers also can call the dedicated hotline at 888-260-5575.

