

FORD HELPING POLICE DEPARTMENTS REPAIR MODIFICATION ISSUES IN POLICE INTERCEPTOR UTILITY VEHICLES



Police Interceptor Utility with factory-installed lights above license plate.



Factory-installed lights removed, with holes left uncapped. New holes added to accommodate after-market wiring.



Police Interceptor Utility with after-market lights installed.



Close up of after-market light and wiring.

- Ford engineering investigation teams have deployed to help police agencies nationwide troubleshoot carbon monoxide exhaust leakage issues in Police Interceptor Utilities with modifications.
- When holes or spaces are in the rear of a police utility vehicle – such as around the tail light or rear lift gate – exhaust containing carbon monoxide can get into the cabin.
- Ford is fixing poorly sealed holes on police utilities made during police equipment modifications that can allow exhaust to enter the vehicle.
- Drivers of non-police Explorers that have not been modified do not need to be concerned about reports of carbon monoxide in Police Interceptor Utilities.
- Ford is continuing to work with NHTSA and police agencies on this matter, and we will continue to provide updates as we get more information.

AS PART OF INSPECTING AND FIXING:

FORD WILL

check and seal off the rear of the vehicle where exhaust can enter from open holes or unsealed spaces

FORD WILL

update the air conditioning software so it brings in more fresh air during typical police driving duty

FORD WILL

check engine computer software codes that could indicate a damaged exhaust manifold

If a customer believes their vehicle may be experiencing an issue, they should bring it to a Ford dealer, who is equipped to assess the situation and address the issue. Customers also can call the dedicated hotline at 888-260-5575.

