



FORD MEDIA CENTER

Ford Issues Three Safety Recalls in North America

DEARBORN, Mich., March 25, 2015 – Ford is issuing three safety recalls in North America. No accidents or injuries are attributed to these conditions. Details are as follows:

Ford issues safety recall for certain 2011-2013 Ford Explorer and Ford Police Interceptor Utility vehicles for interior door handle issue

Ford is issuing a safety recall for approximately 213,000 2011-2013 Ford Explorer and Ford Police Interceptor Utility vehicles in North America (actual 212,911) for an issue with the spring that controls the interior door handles. If the spring is unseated, the door may become unlatched in a side-impact crash, increasing the risk of injury.

Ford is not aware of any accidents or injuries related to this condition.

Affected vehicles include certain 2011-2013 Ford Explorer and Ford Police Interceptor Utility vehicles built at Chicago Assembly Plant, Feb. 1, 2011 to Jan. 31, 2012; June 1, 2012 to June 30, 2012; and Oct. 1, 2012 to Nov. 30, 2012.

There are 194,484 vehicles in the United States and federalized territories, 12,392 in Canada and 6,035 in Mexico.

Dealers will inspect all four interior door handle assemblies and repair or replace the handles as necessary at no cost to the customer.

Ford issues safety recall for certain 2013-2015 Lincoln MKT limo and hearse vehicles in North America for vacuum pump relay issue

Ford is issuing a safety recall for 1,725 2013-2015 Lincoln MKT limo and hearse vehicles in North America for an issue with the vacuum pump relay that could result in an underhood fire.

Ford is aware of two underhood fires, but no accidents or injuries believed to be related to this condition.

Affected vehicles include certain 2013-2015 Lincoln MKT limo and hearse vehicles built at Oakville Assembly, March 6, 2012 to March 4, 2015.

There are 1,586 vehicles in the United States and 139 in Canada.

Dealers will replace the vacuum pump relay and associated wiring at no cost to the customer.

Ford issues safety recall for certain 2011-2013 Ford F-Series Super Duty ambulance vehicles and 2014-2015 Ford F-Series Super Duty ambulance and emergency vehicles with 6.7-liter diesel engines in North America for exhaust gas temperature sensor issue

Ford is issuing a safety recall for approximately 6,500 2011-2013 Ford F-Series Super Duty ambulance vehicles and 2014-2015 Ford F-Series Super Duty ambulance and emergency vehicles equipped with 6.7-liter diesel engines in North America (actual 6,472). The exhaust gas temperature sensors may not function properly, causing the vehicle to incorrectly identify a high temperature condition.

Ford is not aware of any accidents or injuries attributed to this condition, and that includes patients riding in the ambulance vehicles. The company is taking this action because of the unique nature of ambulance and emergency vehicles.

Affected vehicles were built at Kentucky Truck Plant, Feb. 22, 2010 to Feb. 1, 2015.

There are 6,322 vehicles in the United States, 96 in Canada and 54 in Mexico.

Dealers will update the software on affected vehicles at no cost to the customer.

About Ford Motor Company

Ford Motor Company is a global company based in Dearborn, Michigan. The company designs, manufactures, markets and services a full line of Ford cars, trucks, SUVs, electrified vehicles and Lincoln luxury vehicles, provides financial services through Ford Motor Credit Company and is pursuing leadership positions in electrification, autonomous vehicles and mobility solutions. Ford employs approximately 191,000 people worldwide. For more information regarding Ford, its products and Ford Motor Credit Company, please visit corporate.ford.com.