



FORD MEDIA CENTER

Ford Motor Company Issues Safety Recall in North America for Door Latch Issue on Ford Fiesta and Fusion, Lincoln MKZ

Ford Motor Company is issuing a safety recall for approximately 390,000 2012-2014 Ford Fiesta and 2013-2014 Ford Fusion and Lincoln MKZ vehicles for a door latch issue. The door latch in these vehicles may experience a broken pawl spring tab, which typically results in a condition where the door will not latch. If a customer is then able to latch the door, there is potential the door may unlatch while driving, increasing the risk of injury.

Ford is aware of two allegations of soreness resulting from an unlatched door bouncing back when the customer attempted to close it, and one accident allegation when an unlatched door swung open and struck an adjacent vehicle as the driver was pulling into a parking space.

Affected vehicles include certain 2012-2014 Ford Fiesta vehicles built at Cuautitlán Assembly Plant, Feb. 1, 2012 to May 31, 2013; certain 2013-2014 Ford Fusion vehicles built at Hermosillo Assembly Plant, July 1, 2012 to May 31, 2013; and certain 2013-2014 Lincoln MKZ vehicles built at Hermosillo Assembly Plant, July 1, 2012 to May 31, 2013.

There are approximately 390,000 vehicles in North America (actual 389,585), including 336,873 in the United States and federalized territories, 30,198 in Canada and 22,514 in Mexico.

Dealers will replace all four door latches at no cost to the customer.

About Ford Motor Company

Ford Motor Company (NYSE: F) is a global company based in Dearborn, Michigan, that is committed to helping build a better world, where every person is free to move and pursue their dreams. The company's Ford+ plan for growth and value creation combines existing strengths, new capabilities and always-on relationships with customers to enrich experiences for and deepen the loyalty of those customers. Ford develops and delivers innovative, must-have Ford trucks, sport utility vehicles, commercial vans and cars and Lincoln luxury vehicles, as well as connected services. Additionally, Ford is establishing leadership positions in mobility solutions, including self-driving technology, and provides financial services through Ford Motor Credit Company. Ford employs about 182,000 people worldwide. More information about the company, its products and Ford Credit is available at corporate.ford.com.