



FORD MEDIA CENTER

Ford Motor Company Issues Safety Recall for Select Vehicles for Rear Toe Link Fractures

DEARBORN, Mich., Feb. 12, 2020 – Ford Motor Company is issuing a safety recall for select 2013-18 Ford Flex, Ford Taurus Police Interceptor Sedan, Ford Taurus SHO and Lincoln MKT vehicles. Affected vehicles that are exposed to frequent full rear-suspension articulation (jounce and rebound) may experience a fractured rear suspension toe link. A rear toe link fracture while driving increases the risk of a crash.

Ford is not aware of any reports of accident or injury related to this condition for the specified vehicles.

This action affects 211,207 vehicles in the U.S. and federal territories, 15,281 in Canada and 1,396 in Mexico.

Affected vehicles include:

- 2013-18 Ford Flex and Lincoln MKT vehicles built at Oakville Assembly Plant, Sept. 12, 2011, to June 1, 2017
- 2013-18 Ford Taurus Police Interceptor Sedan and Ford Taurus SHO Performance Pack equipped vehicles built at Chicago Assembly Plant, Aug. 25, 2011, to June 1, 2017

Dealers will replace the left- and right-hand rear suspension toe links with new forged toe links. The Ford reference number for this recall is 20S04.

About Ford Motor Company

Ford Motor Company (NYSE: F) is a global company based in Dearborn, Michigan, that is committed to helping build a better world, where every person is free to move and pursue their dreams. The company's Ford+ plan for growth and value creation combines existing strengths, new capabilities and always-on relationships with customers to enrich experiences for and deepen the loyalty of those customers. Ford develops and delivers innovative, must-have Ford trucks, sport utility vehicles, commercial vans and cars and Lincoln luxury vehicles, as well as connected services. Additionally, Ford is establishing leadership positions in mobility solutions, including self-driving technology, and provides financial services through Ford Motor Credit Company. Ford employs about 182,000 people worldwide. More information about the company, its products and Ford Credit is available at corporate.ford.com.