



FORD MEDIA CENTER

Ford Motor Company to Address Subframe Bolt Issue Affecting Fewer Than 75 Mustang Mach-E Owners

DEARBORN, Mich., March 5, 2021 – Ford Motor Company is issuing a safety recall affecting fewer than 75 customers who have already taken delivery of their 2021 Mustang Mach-E vehicles. During checks to deliver high levels of quality and customer satisfaction, Ford discovered some vehicles may have subframe bolts that the supplier did not tighten to specification.

While the issue in affected vehicles is not to Ford's standards, the company is not aware of any accidents or injuries related to this condition.

About 94 percent of the 1,258 affected vehicles in the U.S. and all 90 in Canada will be serviced before customer delivery. Dealers will inspect the subframe bolts and tighten if necessary.

Owners who have already received their vehicles will be notified beginning the week of March 22.

The Ford reference number for this recall is 21S09.

About Ford Motor Company

Ford Motor Company (NYSE: F) is a global company based in Dearborn, Michigan, that is committed to helping build a better world, where every person is free to move and pursue their dreams. The company's Ford+ plan for growth and value creation combines existing strengths, new capabilities and always-on relationships with customers to enrich experiences for and deepen the loyalty of those customers. Ford develops and delivers innovative, must-have Ford trucks, sport utility vehicles, commercial vans and cars and Lincoln luxury vehicles, as well as connected services. Additionally, Ford is establishing leadership positions in mobility solutions, including self-driving technology, and provides financial services through Ford Motor Credit Company. Ford employs about 182,000 people worldwide. More information about the company, its products and Ford Credit is available at corporate.ford.com.